Rapid Eye™ Report

Honeywell



Forensic evidence when you need it most

Your customers are only interested in their video surveillance systems after an event occurs – theft, fraud, workplace violence, litigation and employees breaking policy. If the health of your video surveillance system has not been checked, you might not be aware that your DVR has stopped recording or cameras have been moved, are out of focus, blocked or even stopped sending an image. Don't put yourself in a situation where your customer says "I paid you for this system and now I need the data, but you're telling me the video is no good. What do I need you for?"

Do not let this happen to your customers





Blocked field of view

Happy customers and recurring monthly revenue:

Rapid EyeTM Report automates the health check process of a surveillance system to provide a vital value-added billable service for your customers. Rapid Eye Report proactively helps you to identify DVR failure, camera failure, camera sabotage, out of focus cameras, blocked field of views and cameras where the field of view has been changed. Rapid Eye Report ensures your customers will have usable video when they need it most.



Dealer Benefits:

Generates Recurring Monthly Revenue

- Packaged reports enable you to deliver value-added services that your customers are willing to pay for
- Identifies billable service calls

Controls Labor Costs – Increases Margins

- Automates the extremely time-consuming process of manually checking to ensure all cameras and DVRs are functioning properly
- Reduces nonbillable service calls

Enhances Customer Loyalty and Retention

 End users paying for managed services are significantly less likely to switch dealers

Efficiency - Focus Resources

- Frees resources from manual tasks to work on other revenue-generating activities
- Automation leads to the ability to support more customers' activities

Rapid Eye™ Report

Generate Recurring Monthly Revenue through Managed Services

Report	Report Description	Billable - Managed Services
Action Reports	Reports on surveillance system health and onsite activity – Delivers snapshots of live or recorded views to ensure surveillance equipment is functioning properly and employees are performing assigned tasks	System Health Check
Device Reports	Reports on devices – Provides information such as location details, contact details, connection details, equipment details, DVR firmware version, number of POS registers, number of cameras and types of cameras	Surveillance Equipment Asset Reporting Firmware Maintenance/System Updates and Upgrades
Event Reports	Reports on events – Provides event details such as the type of event, date and time of the event, and the sensor or device that activated the event	Workplace Policy Enforcement/Exceptions Reporting • Safe opening and closing • Door opening and closing

Software Features:

- Set up permissions for Rapid Eye Report users; create administrator and operator accounts
- Establish custom privileges or duplicate an existing user's privileges
- Create sites and associate contacts
- Generate reports in real time, run in batch mode or schedule for specific dates and times
- Schedule reports to run daily, weekly, monthly or on a user-defined frequency
- Print reports, send reports via e-mail or save reports to the network
- Flag abnormalities, exceptions and irregularities
- Issue service tickets directly from the report viewer
- Automatically download or schedule firmware updates to DVRs

For more information:

www.honeywellvideo.com

Honeywell Security & Data Collection

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